



Contact Center Software Solutions

We craft bespoke contact center software solutions and open-source contact center platforms.

<https://kingasterisk.com>

Our Services

01 Contact Center Dialer

02 ViciDial Software Solution

03 CRM Dialer

04 Asterisk Development

05 PBX Solution

06 Multi-Language Dialer Solution

07 Avatar Dialer

08 IVR Solution

09 Voice Broadcasting

10 Cluster Dialer Setup

11 Browser based Mobile Dialer

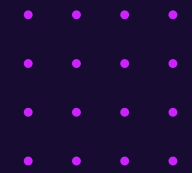




About KingAsterisk Technology

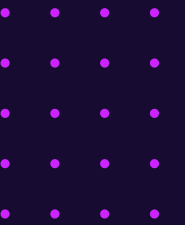
With a remarkable track record of successfully completing over 2130 projects, KingAsterisk Technology has established a significant international footprint. Our work with customers spanning more than 75 nations worldwide means we bring a wealth of experience to developing innovative communication tools precisely for your setup.

We specialize in providing intelligent telephony solutions, with a strong focus on leveraging technologies like Asterisk, Vicidial, and developing bespoke custom dialer systems.



[See Our Work Portfolio](#)

Types of Dialer



Learn about the most effective contact center dialer types—Auto, Power, Progressive, and Predictive—that streamline outbound calling and improve customer engagement.



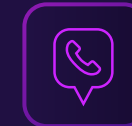
Power Dialer

Automatically dials numbers sequentially, connecting agents to live answers.



Auto Dialer

Allows agents to review customer information before initiating each call.



Predictive Dialer

Places several calls at once, using calculations, when an agent will be free.



Progressive Dialer

Dials one number at a time, displaying customer details before connecting.



Our Telephony Expertise

Seamless communication solutions powered by cutting-edge telephony and dialer technology. More effectively engage with potential buyers to enhance overall company performance.

[Watch Our Live Demo](#)



Custom PBX Solutions

Custom-built communication tools designed to make your business run smoothly.



CRM & API Integrations

Unify your communication with existing business tools.

Browser Based Mobile Dialer

Imagine transforming any smartphone into a full-fledged calling device. Our online phone dialer makes it easy to link up your team from anywhere, all without needing to install an app.



No App, Just Browser

Make calls without delay, directly from Chrome, from any device you choose.



Work Anywhere

Manage your phone conversations safely, without being tied to one place



Whether you're on an Android or an iPhone, it operates seamlessly, handling live calls with robust web security. You'll find our Dialer Agent Portal to be a secure and straightforward solution for everything related to your calls.



Custom CRM Solution

A custom CRM is the end of the "spreadsheet headache." It organizes your client info into a single, intuitive dashboard. Instead of fighting against a generic interface, you get a tool that lets you prioritize your customers over your admin tasks.



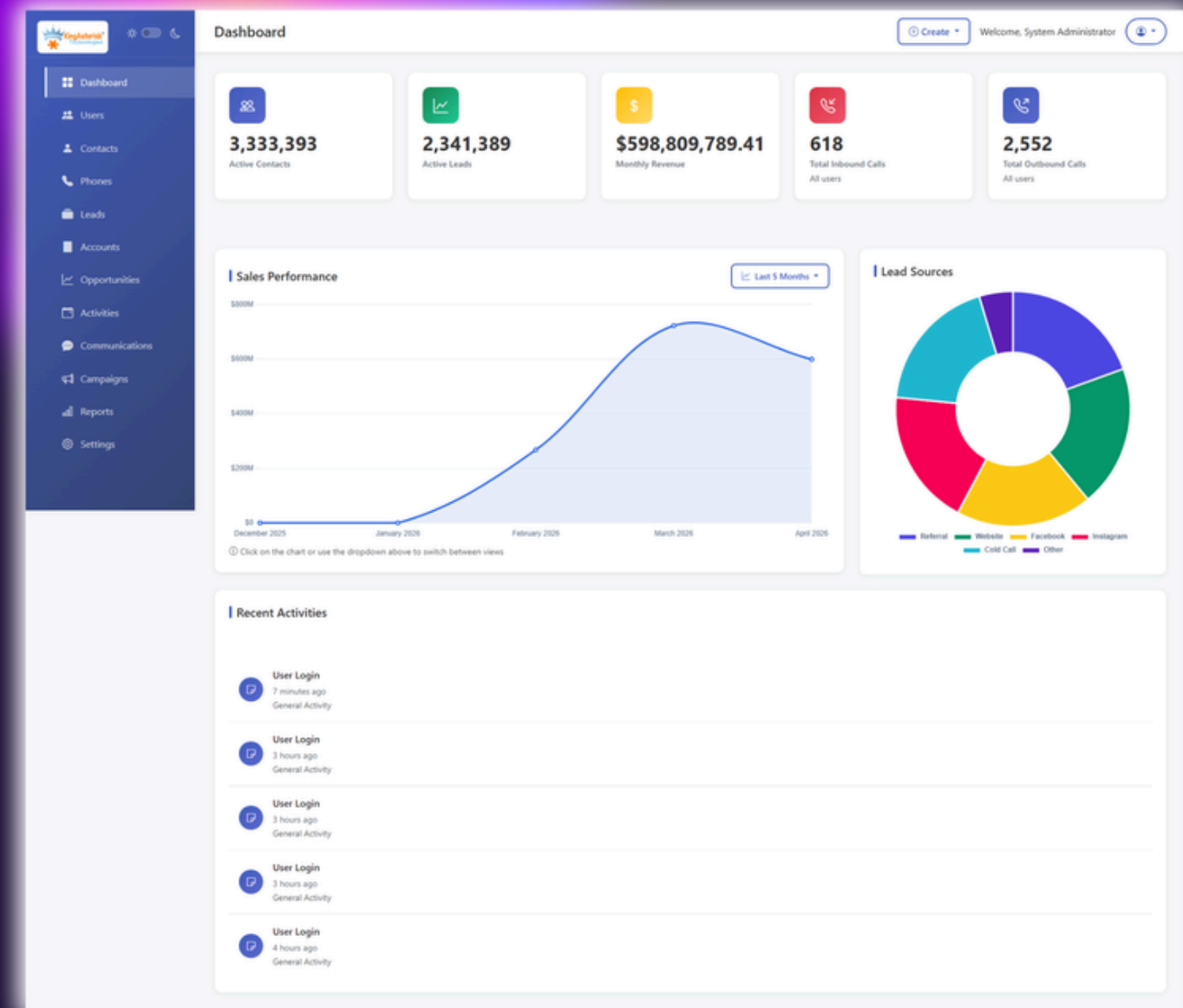
Lead & Contact Management

Easily capture, organize, and track all your leads and customer details.



Workflow Automation

Automate repetitive tasks to save time and boost team performance.



A custom CRM means you're never left guessing about how your business is actually doing. It puts the facts right in front of you so you can make calls based on the actual data. Best of all, it's built to handle the load as you get bigger, so you won't have to start over with new software a year from now.





Our Mission & Vision

At Kingasterisk, our mission is to empower businesses worldwide with cutting-edge, reliable, and cost-effective smart telephony solutions. We aim to be the world's foremost authority in contact center and VoIP solutions, celebrated everywhere for putting our clients' success first.



We aim to foster long-term partnerships, helping our clients achieve unparalleled efficiency and customer satisfaction.



Our Development Approach



Custom-Tailored Solutions

We design and implement bespoke telephony systems precisely aligned with each client's unique operational needs and business goals.



Community-Driven Software

We build flexible, budget-friendly solutions by specializing in open-source platforms such as Asterisk and Vicidial.



Full-Cycle Development

Our team handles every stage of development, from concept to deployment and also ongoing software support.

Implementation & Solution Delivery

Our initial step involves identifying the core challenges hindering a client. That insight directly informs how we configure essential systems like Asterisk and Vicidial.



Tailored System Architecture

We build custom Asterisk and Vicidial systems, setting them up to fit your team's exact way of working.



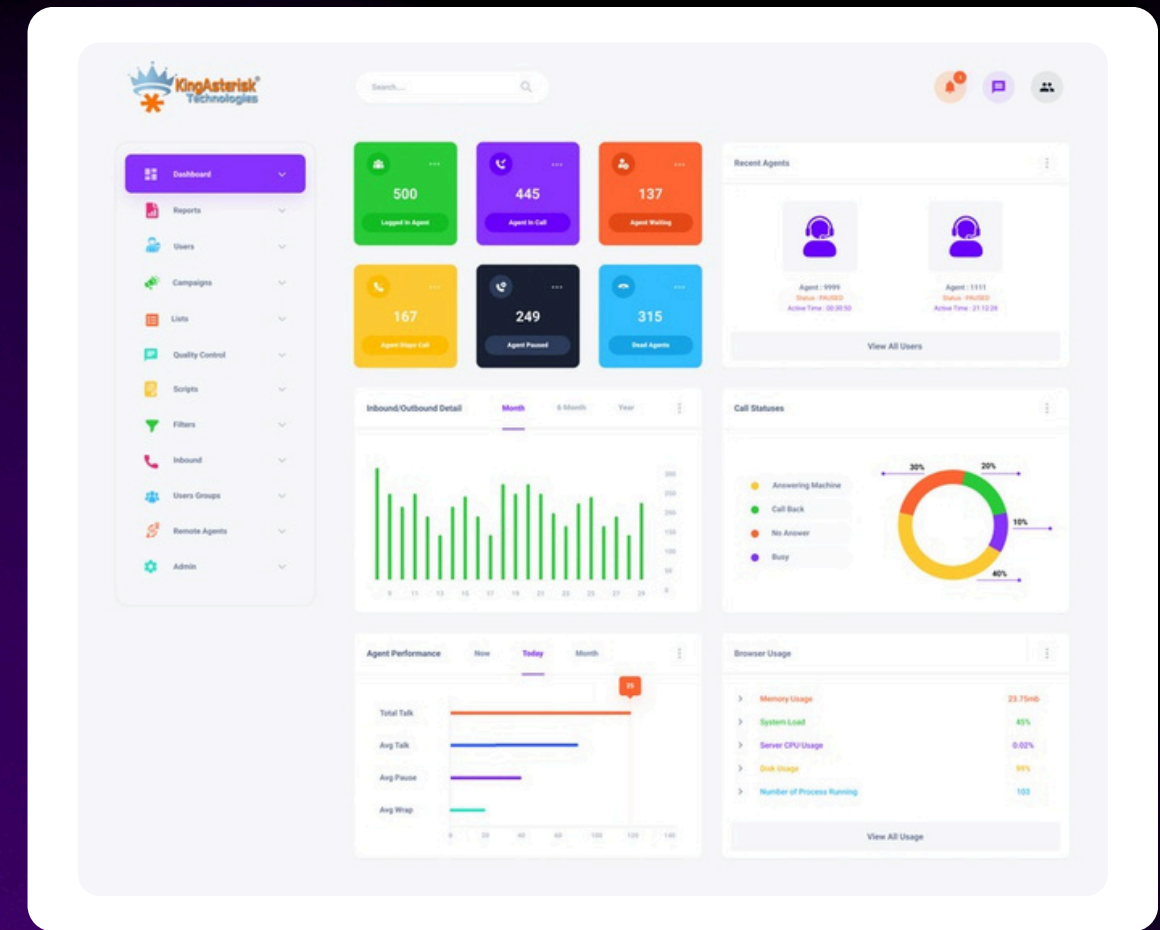
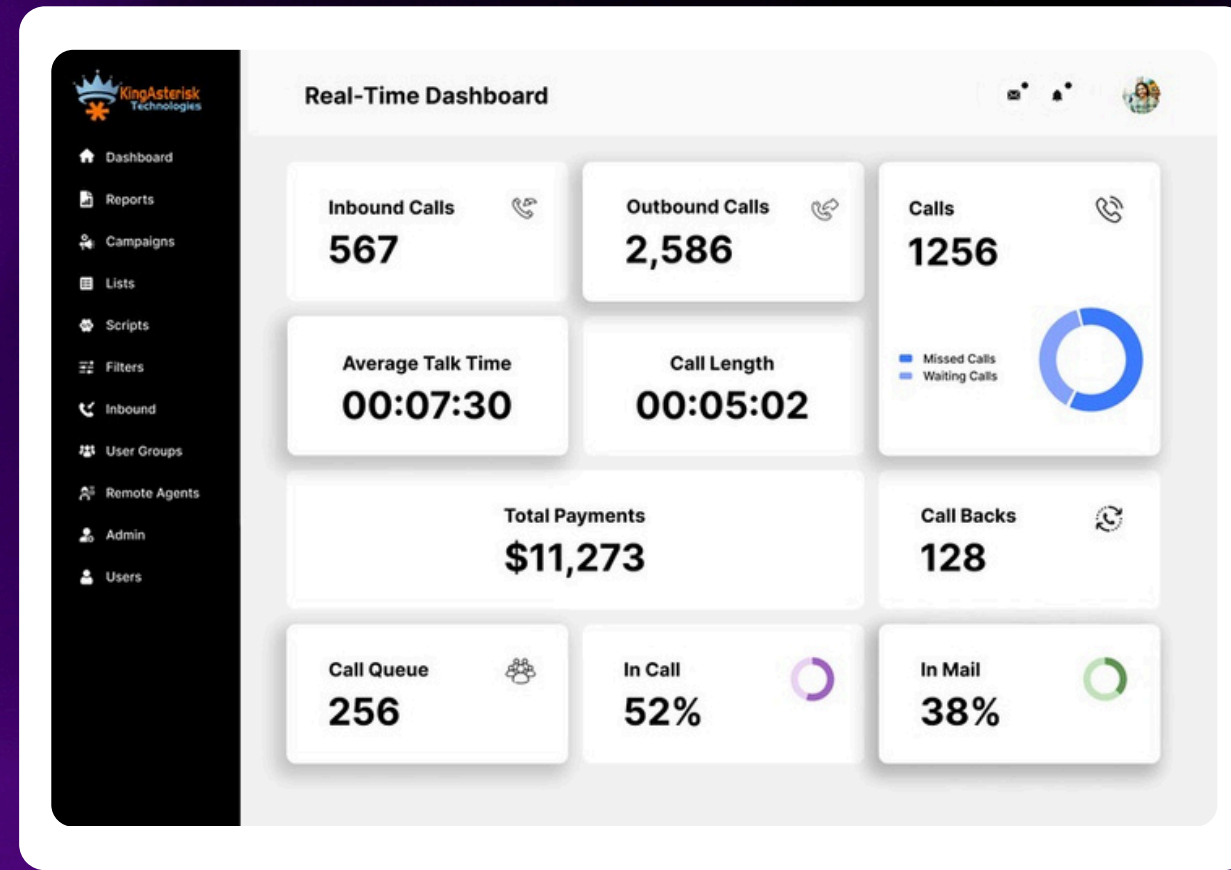
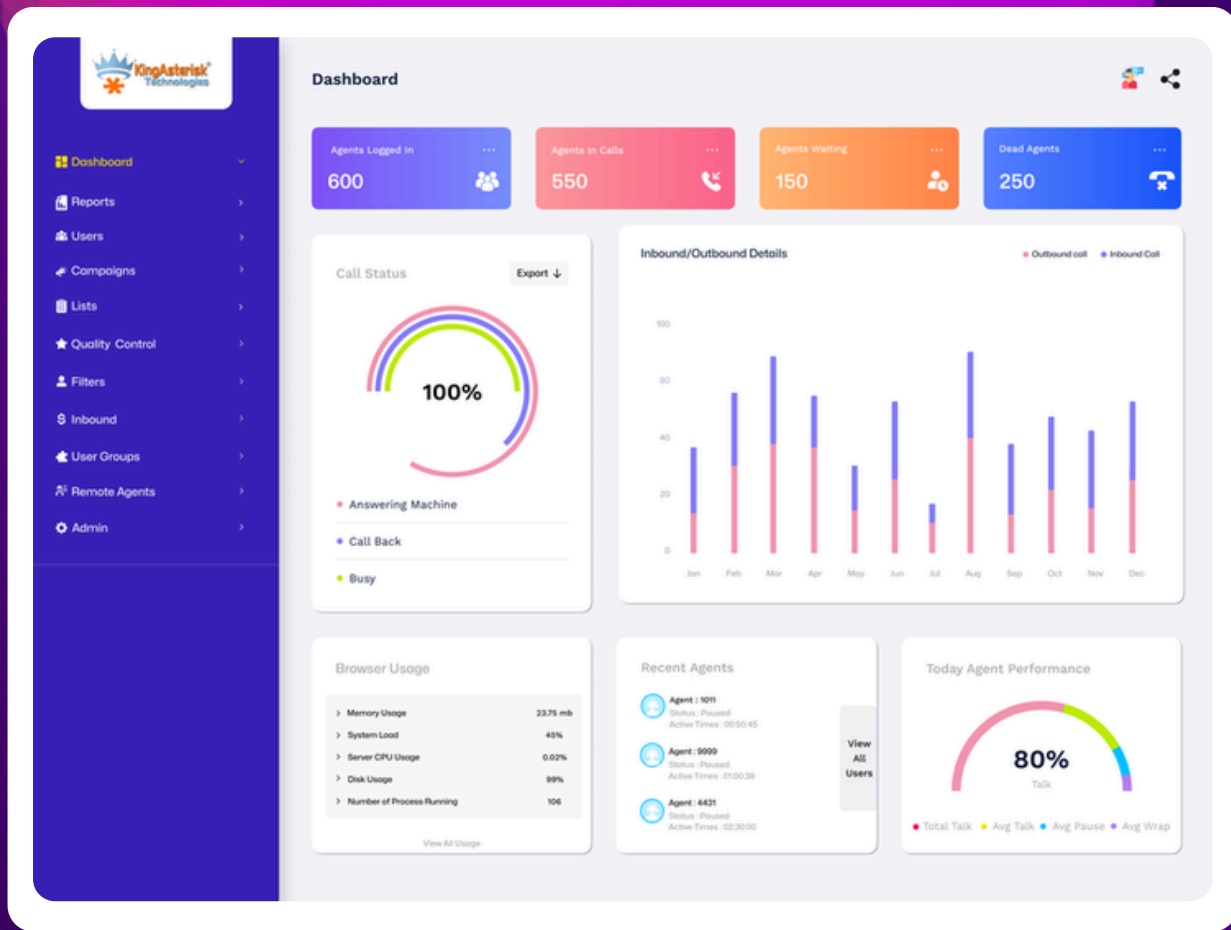
Integrated Feature Deployment

We integrate functionalities such as dialer types, IVR, and CRM connectivity for a unified communication platform.

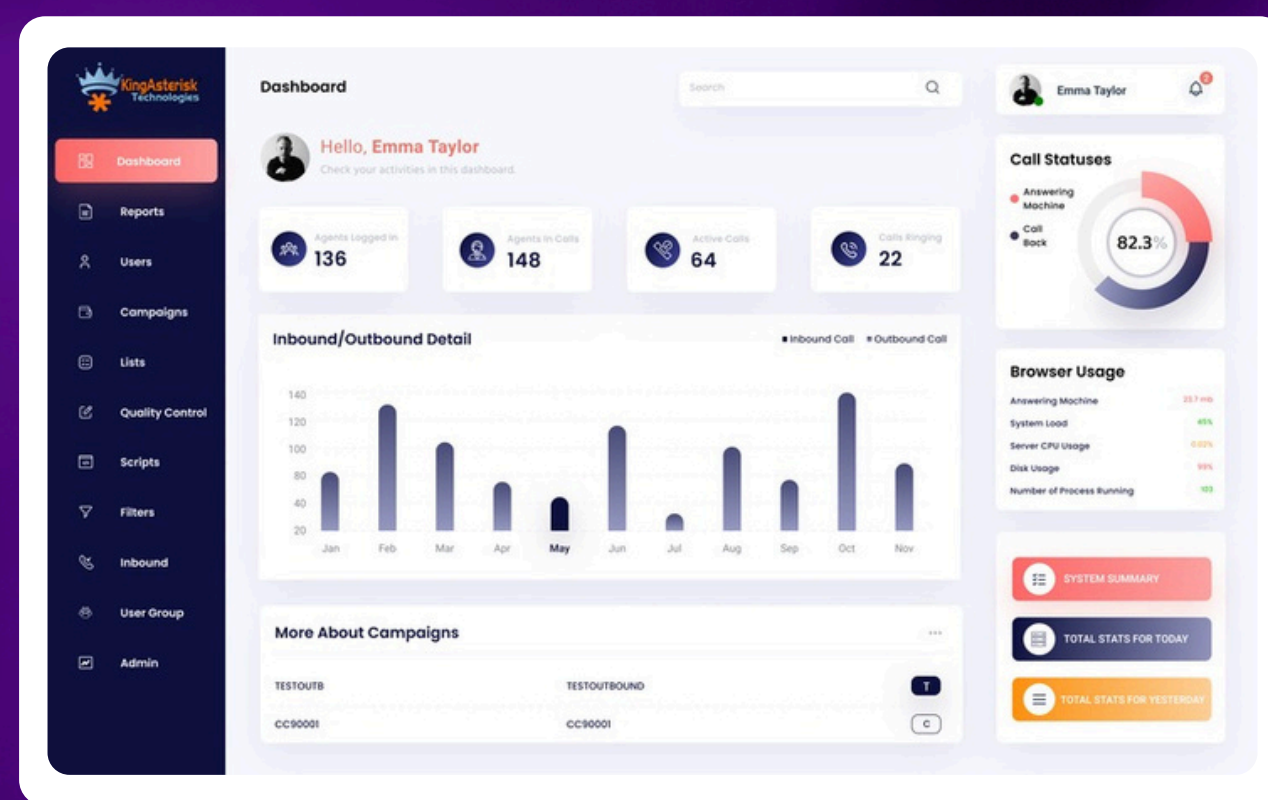
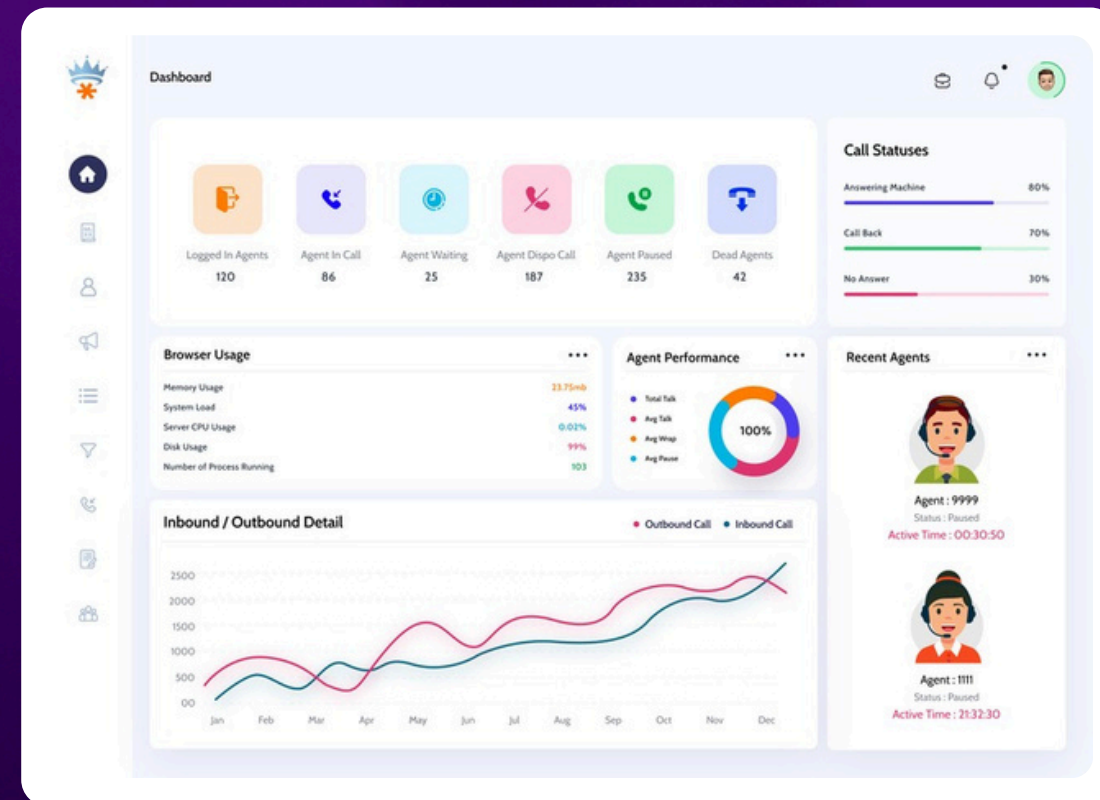
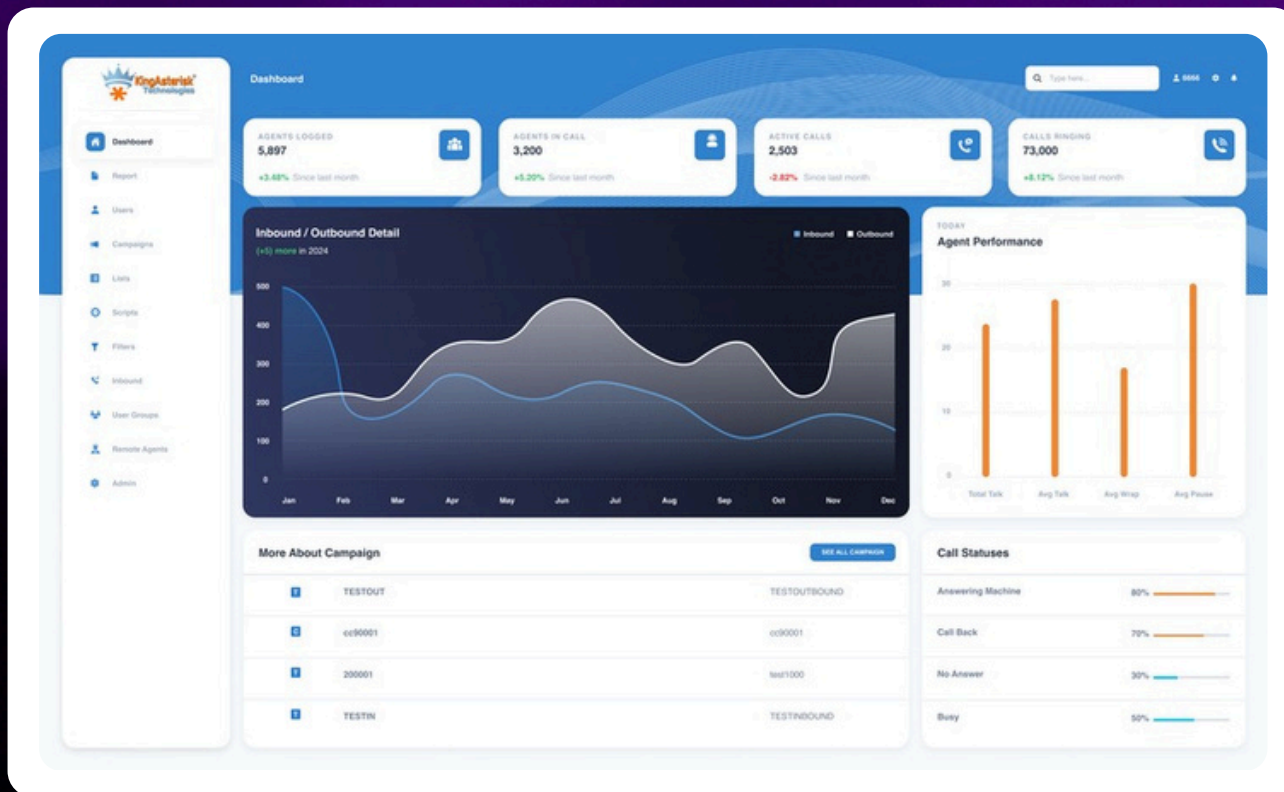


Your unique demands for peak performance and consistent reliability will be met, whether you opt for an on-site installation or a highly adaptable cloud-based system.





CUSTOM DIALER THEMES



PANEL

Llamadas por endogrupo

Llamadas por disposición

Llamadas por agente

Registro de tiempo del agente

Llamadas totales: 1	Total de llamadas entrantes: 0	Total de llamadas salientes: 1
Total de llamadas perdidas: 0	Llamadas sonando: 0	CAÍDO / RESPONDIDO: 0 / 0
Marcable: 548532	Llamadas en espera de agentes: 0	Porcentaje de caída total: 0%
Llevo En Tova: 15001	Llamadas en IVR: 0	

Agente re... 0

Llamada ... 0

Agente en... 0

Llamada ... 0

Agente en... 0

Agentes ... 5

SORBO Agente Grupo de usuario Estado Identificación del cliente potencial Número de cliente Identificador de llamadas Estado mmss Campaña llamadas En grupo Acción

SPANISH

Tableau de bord

Увертюра сессии: 1

ВМЗД: 0

Праздний: 0

Перерыв: 1

МЕРТВЫЙ: 0

ДИСПО: 0

Предложенный вызов: 0

Соглашение об уровне обслуживания: 0,00%

Средняя продолжительность разговора агента: 0

Сброшенный звонок: 0

Ожидание вызова: 0

Nombre total d appels sortants: 0

Отменить вызов: 0

Очередь звонков: 0

Всего исходящих звонков: 0

Звонки от агента

Журнал времени агента

ГЛОТОК	Агент	Группе d'utilisateurs	УСТАВ	Идентификатор проспекта	Номер клиента	Идентификация апелланта	ИВР
СИП/2901	2901	АДМИН	ПРИОСТАВЛЕНО	0			

RUSSIA

VERWALTUNG

Verbundene Agenten: 1

Berufungsbeauftragte: 0

Verbundene Agenten: 0

Anrufe klingeln: 0

Armaturenbrett

Kampagnen

Benutzergruppe

aktualisierung: 6

KEINE LIVE-CHATS, DIE WARTEN, KEIN AGENT AUF ANRUF

Browsernutzung

Speichernutzung: 0,01%

Systemlast: 0,15%

Server-CPU-Auslastung: 0,07%

Festplattenutzung: 0,13%

Anzahl der laufenden Prozesse: 0,12

Systemzusammenfassung

AUFZEICHNUNGEN	Erreicht	INAKTIV	GESAMT
BENUTZER	5	3	8
Kampagnen	1	1	2
Listen	0	1	1
In-Gruppen	3	0	3
TAT.	10599	0	10599

Zahlenstatistik für heute

Zahlenstatistik für gestern

GERMAN

MULTILINGUAGE DIALER SOLUTION

PAINEL

Chamadas por Ingroup

Chamadas por disposição

Chamadas por agente

Registro de horas do agente

Total de chamadas: 1	Total de chamadas recebidas: 0	Total de chamadas de saída: 1
Total de chamadas perdidas: 0	chamadas tocando: 0	DEIXADO / RESPONDIDO: 0/0
Discável: 548532	chamadas aguardando agentes: 0	Porcentagem total de queda: 0%
Leads no funil: 15001	chamadas em IVR: 0	

Agente lo... 0

Chamada... 0

Agente es... 0

Chamada... 0

Agente pa... 0

Agentes ... 5

trago Agente Grupo de usuários Status ID do lead Número de cliente ID do chamador Estado mmss Campanha Chamadas Em grupo Ação

PORTUGUESE

Lingguhang Aktibidad

Mga istatistika

Mga gumagamit

Mga kampanya

Mga listahan

Nangunguna

Blacklist

Mga Alituntunin

Mga filter

Mga koponan

Sa-Grupo

DID

Menu ng Tawag

Benta 5

Mga tawag: 25

Rate ng Pakikipag-ugnayan: 20%

Kontakin: 30

Rate ng Conversion: 40%

Pagbabago: 60

Panahon ng Paghihintay: 42 s

Mga tawag: 0

Tumatawag na Nagri-ring: 30%

Ring: 15

Status ng Live na Tawag

Status ng Live na Ahente

FILIPINO

Tableau de bord

VENTES: 0

RAYUAN: 0

Kadar Perhubungan: 0%

HUBUNGI: 0

TAUX DE CONVERSION: 0%

Pemilihan: 0

Tempoh Menunggu: 0 s

Lepaskan panggilan: 0

Status Ejen Langsung

sambung: 1

Dalam panggilan: 0

en-attend: 0

Status Panggilan Langsung

en-jeda: 1

Panggilan Mati: 0

APPEL DISPO: 0

SIP	ejen	STATUT	Mengenal pasti prospek	Nombor Pelanggan	mmss	Campagne	RAYUAN	En-Grupe
SIP/2901	2901	DUEDA	0		27:06	TESTCAM	25	

MALAY

Why Choose KingAsterisk Technology?

No

Advantage

Solution

01

Specialized Expertise

14+ years in telephony

02

Built Just for You

Custom-built for your operations

03

International Footprint

75 countries, 24/7 expert support

04

Innovation & Reliability

The newest developments



Our Achievements

With over 14 years of extensive experience in the smart telephony domain, Kingasterisk Technology has built a formidable track record of success. Globally, our nimble team of seasoned experts has been key to completing more than 2130 projects. As a result of this outstanding work, we've gained the confidence of over 156 delighted clients in more than 75 countries.

Notably, our expertise has facilitated the successful establishment of over 900 state-of-the-art contact centers, solidifying our position as a leader in providing comprehensive and innovative communication solutions.

Ethics & Regulatory Compliance

"Cultivating faith through conscientious dialogue."

Our commitment at KingAsterisk runs deep when it comes to ethics and following all the rules for how we handle calls and your personal data. We've put strong safeguards in place for data security, getting permission for recordings, and managing Do Not Call requests.



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