

Contact Center Software Solutions

We craft bespoke contact center software solutions and open-source contact center platforms.

Our Services

01 Call Center Dialer

02 ViciDial Software Solution

03 CRM Dialer

04 Asterisk Development

05 PBX Solution

06 Multi-Language Dialer Solution

07 Avatar Dialer

08 IVR Solution

09 Voice Broadcasting

10 Cluster Dialer Setup

11 Browser based Mobile Dialer





About KingAsterisk Technology

With a remarkable track record of successfully completing over 2130 projects, KingAsterisk Technology has established a significant international footprint. Our work with customers spanning more than 75 nations worldwide means we bring a wealth of experience to developing innovative communication tools precisely for your setup.

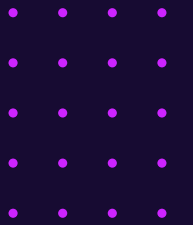
We specialize in providing intelligent telephony solutions, with a strong focus on leveraging technologies like Asterisk, Vicidial, and developing bespoke custom dialer systems.



[See Our Work Portfolio](#)



Call Center **Dialer** Types



Learn about the most effective call center dialer types—Auto, Power, Progressive, and Predictive—that streamline outbound calling and improve customer engagement.



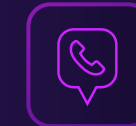
Power Dialer

Automatically dials numbers sequentially, connecting agents to live answers.



Auto Dialer

Allows agents to review customer information before initiating each call.



Predictive Dialer

Places several calls at once, using calculations, when an agent will be free.



Progressive Dialer

Dials one number at a time, displaying customer details before connecting.



Our Telephony Expertise

Seamless communication solutions powered by cutting-edge telephony and dialer technology. More effectively engage with potential buyers to enhance overall company performance.

[Watch Our Live Demo](#)



Custom PBX Solutions

Custom-built communication tools designed to make your business run smoothly.



CRM & API Integrations

Unify your communication with existing business tools.

Browser Based Mobile Dialer

Imagine transforming any smartphone into a full-fledged calling device. Our online phone dialer makes it easy to link up your team from anywhere, all without needing to install an app.



No App, Just Browser

Make calls without delay, directly from Chrome, from any device you choose.

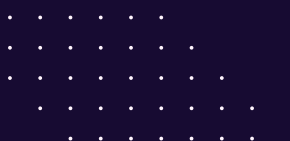


Work Anywhere

Manage your phone conversations safely, without being tied to one place



Whether you're on an Android or an iPhone, it operates seamlessly, handling live calls with robust web security. You'll find our Dialer Agent Portal to be a secure and straightforward solution for everything related to your calls.





Our Mission & Vision

At Kingasterisk, our mission is to empower businesses worldwide with cutting-edge, reliable, and cost-effective smart telephony solutions. We aim to be the world's foremost authority in contact center and VoIP solutions, celebrated everywhere for putting our clients' success first.



We aim to foster long-term partnerships, helping our clients achieve unparalleled efficiency and customer satisfaction.



Our Development Approach



Custom-Tailored Solutions

We design and implement bespoke telephony systems precisely aligned with each client's unique operational needs and business goals.



Community-Driven Software

We build flexible, budget-friendly solutions by specializing in open-source platforms such as Asterisk and Vicidial.



Full-Cycle Development

Our team handles every stage of development, from concept to deployment and also ongoing software support.

Implementation & Solution Delivery

Our initial step involves identifying the core challenges hindering a client. That insight directly informs how we configure essential systems like Asterisk and Vicidial.



Tailored System Architecture

We build custom Asterisk and Vicidial systems, setting them up to fit your team's exact way of working.



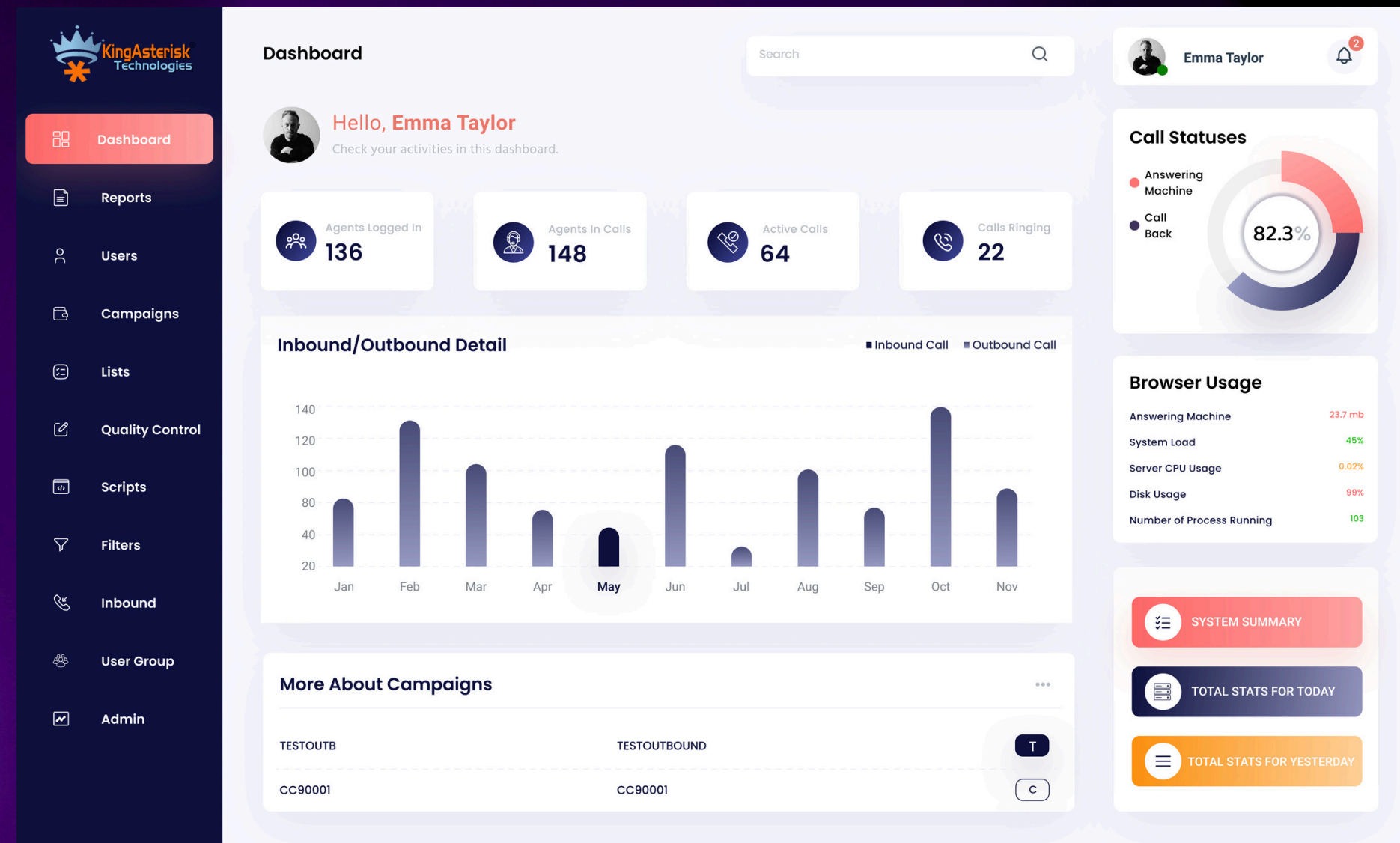
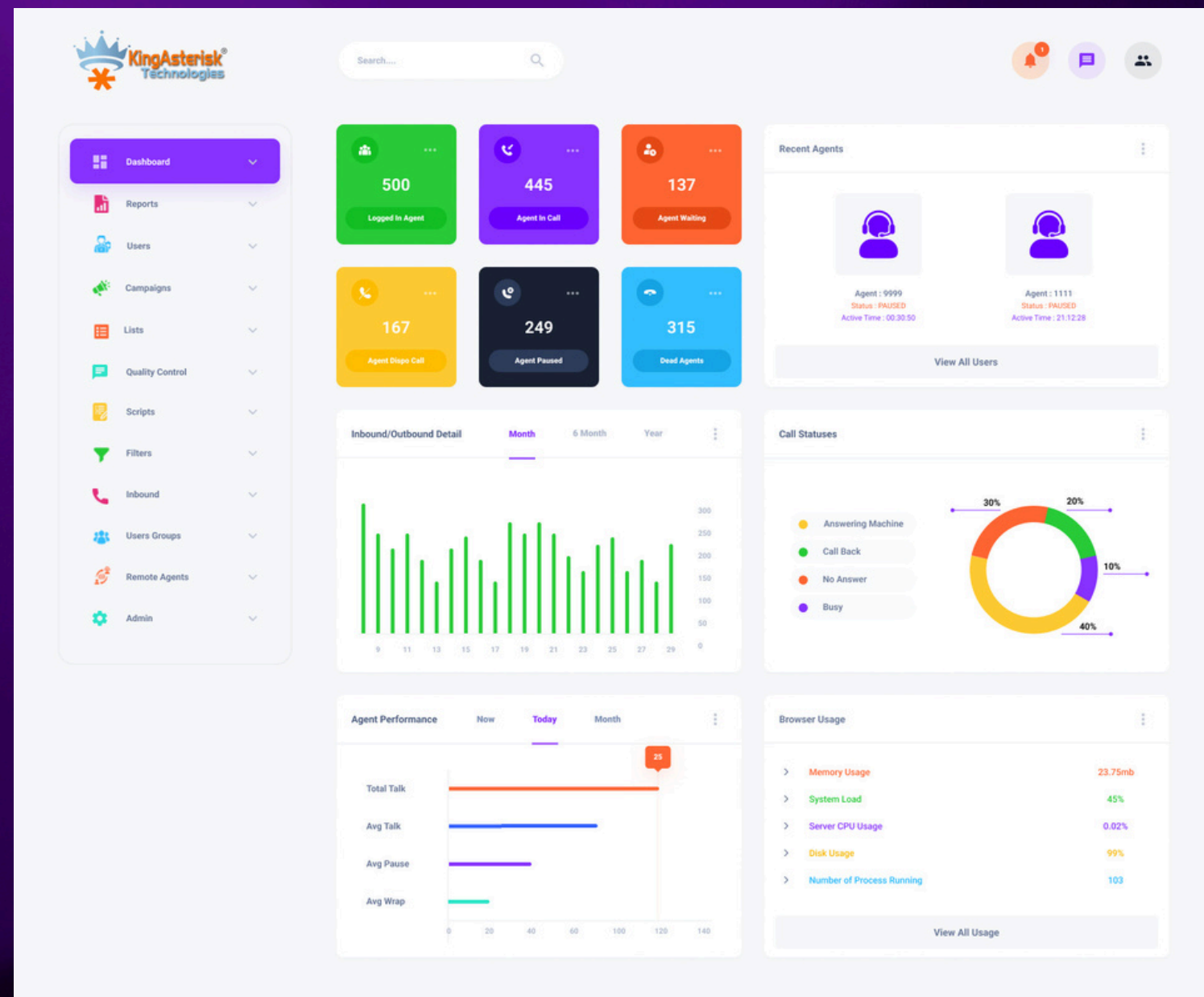
Integrated Feature Deployment

We integrate functionalities such as dialer types, IVR, and CRM connectivity for a unified communication platform.



Your unique demands for peak performance and consistent reliability will be met, whether you opt for an on-site installation or a highly adaptable cloud-based system.





Custom Dialer Themes

KingAsterisk Technologies

Dashboard

Reports

Users

Campaigns

Lists

Quality Control

Filters

Inbound

User Groups

Remote Agents

Admin

Dashboard

Agents Logged In600

Agents In Calls550

Agents Waiting150

Dead Agents250

Call Status

Export

100%

Answering Machine

Call Back

Busy

Inbound/Outbound Details

Outbound call

Inbound Call

Jan

Feb

Mar

Apr

May

Jun

Jul

Aug

Sep

Oct

Nov

Dec

Browser Usage

Memory Usage23.75 mb

System Load45%

Server CPU Usage0.02%

Disk Usage99%

Number of Process Running106

View All Usage

Recent Agents

Agent : 1011

Status : Paused

Active Times : 00:50:45

Agent : 9999

Status : Paused

Active Times : 01:00:38

Agent : 4431

Status : Paused

Active Times : 02:30:00

View All Users

Today Agent Performance

80%

Talk

Total Talk

Avg Talk

Avg Pause

Avg Wrap

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Dashboard

Reports

Campaigns

Lists

Scripts

Filters

Inbound

User Groups

Remote Agents

Admin

Users

Real-Time Dashboard

Inbound Calls567

Outbound Calls2,586

Calls1256

Missed Calls

Waiting Calls

Average Talk Time00:07:30

Call Length00:05:02

Total Payments\$11,273

Call Backs128

Call Queue256

In Call52%

In Mail38%

Why Choose KingAsterisk Technology?

| No | Advantage | Solution |
|----|--------------------------|-----------------------------------|
| 01 | Specialized Expertise | 14+ years in telephony |
| 02 | Built Just for You | Custom-built for your operations |
| 03 | International Footprint | 75 countries, 24/7 expert support |
| 04 | Innovation & Reliability | The newest developments |



Our Achievements

With over 14 years of extensive experience in the smart telephony domain, Kingasterisk Technology has built a formidable track record of success. Globally, our nimble team of seasoned experts has been key to completing more than 2130 projects. As a result of this outstanding work, we've gained the confidence of over 156 delighted clients in more than 75 countries.

Notably, our expertise has facilitated the successful establishment of over 900 state-of-the-art call centers, solidifying our position as a leader in providing comprehensive and innovative communication solutions.



Ethics & Regulatory Compliance

"Cultivating faith through conscientious dialogue."

Our commitment at KingAsterisk runs deep when it comes to ethics and following all the rules for how we handle calls and your personal data. We've put strong safeguards in place for data security, getting permission for recordings, and managing Do Not Call requests.



Contact Us



Phone

+91 968-773-3355



Whasapp

+1 (786)-414-2610



Microsoft Teams

Kingasterisk Sales



Email

king@kingasterisk.com



Website

<https://kingasterisk.com>

